



LivHOME Connect

Care Management, Caregiving, and Care Technology:
A Balanced Approach to *High Touch Value*

WHAT WE BELIEVE

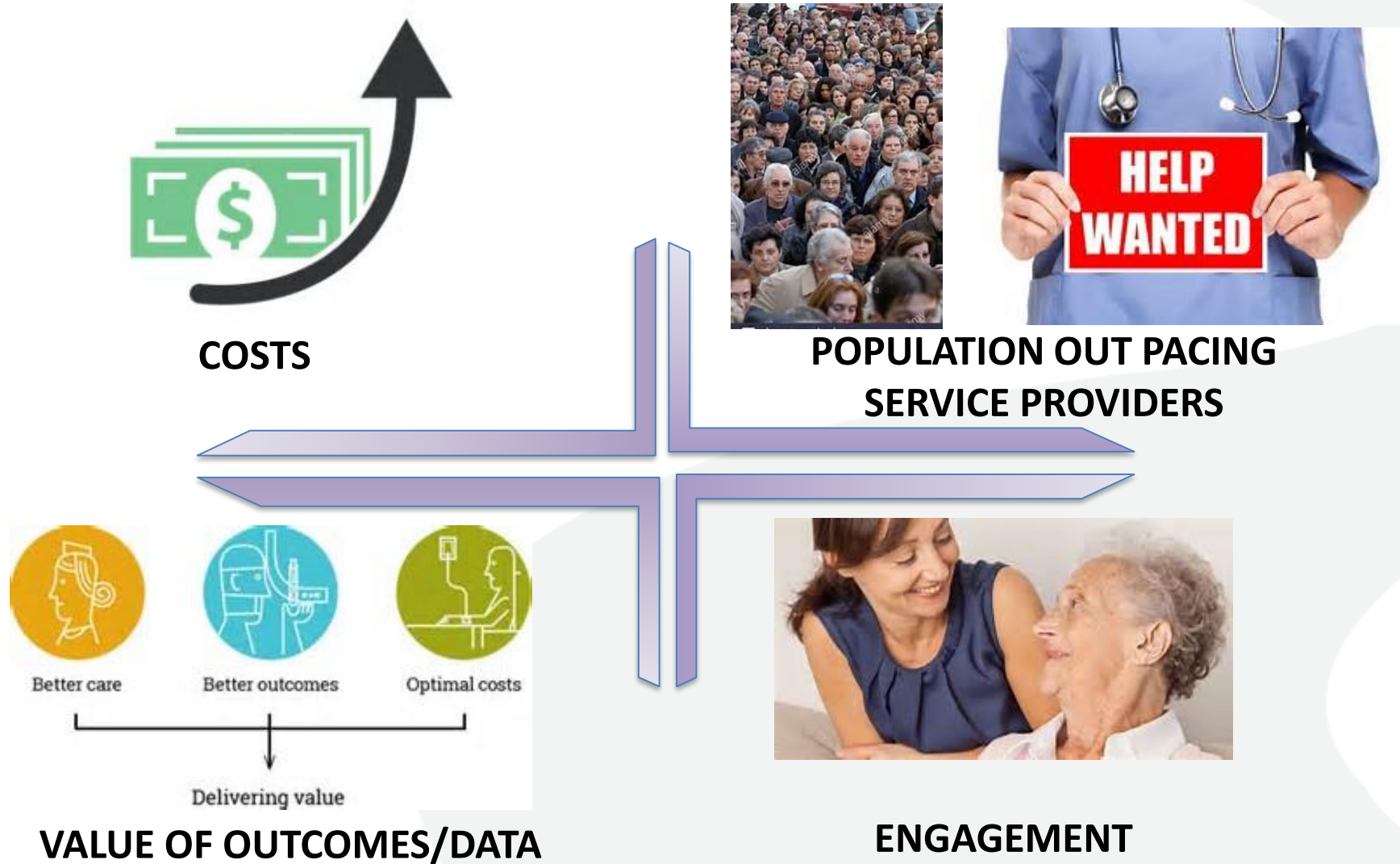
We believe

...in a future where hands-on and virtual care seamlessly work together to deliver a holistic, supportive solution to enable people to live safely in their own home.

... that people want to and deserve to age in place

... with the right **Care** in place: Life **Care** Management, **Caregiving**, and **Care** Technology, better solutions naturally evolve.

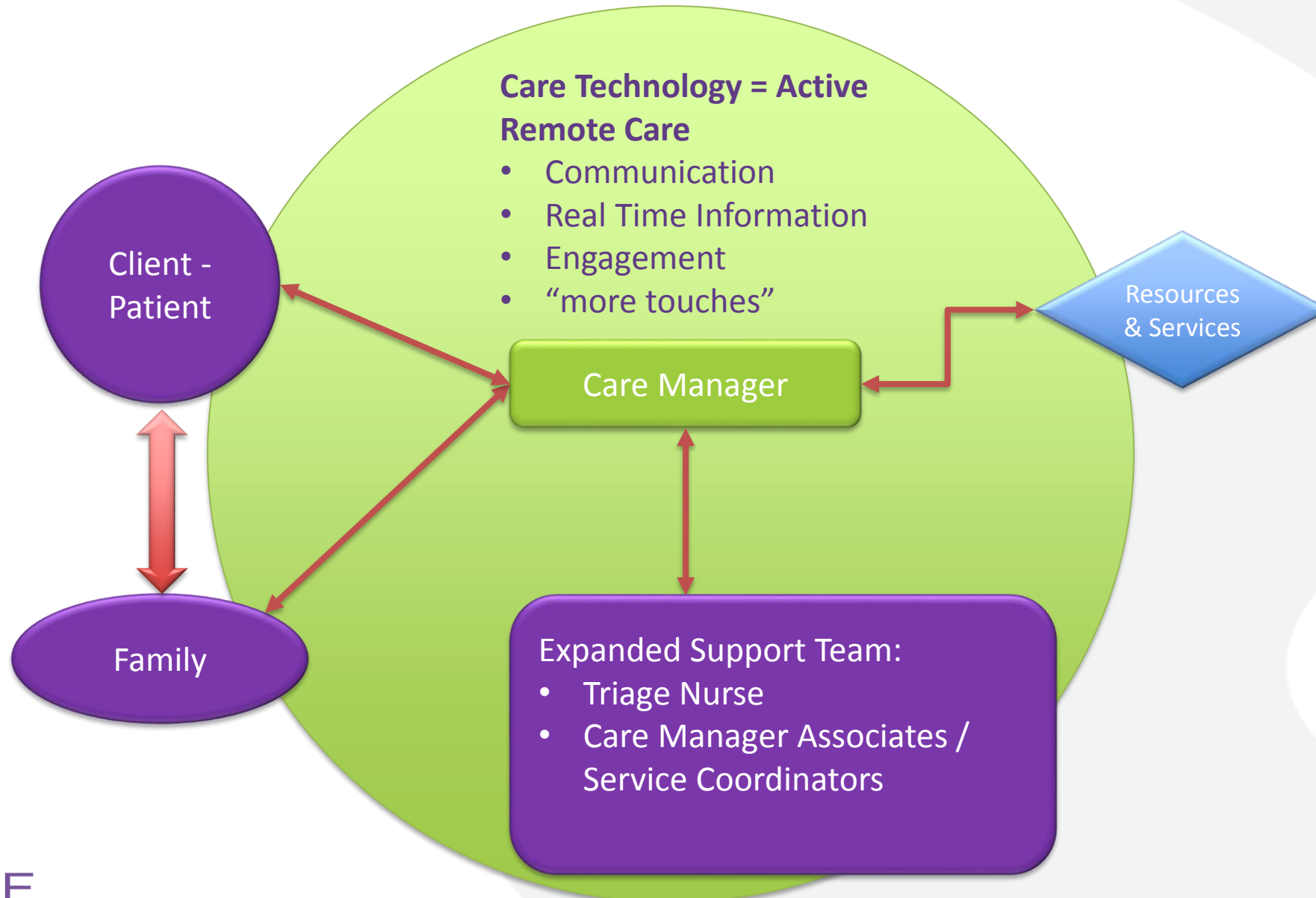
The WHY



WHY: The Value

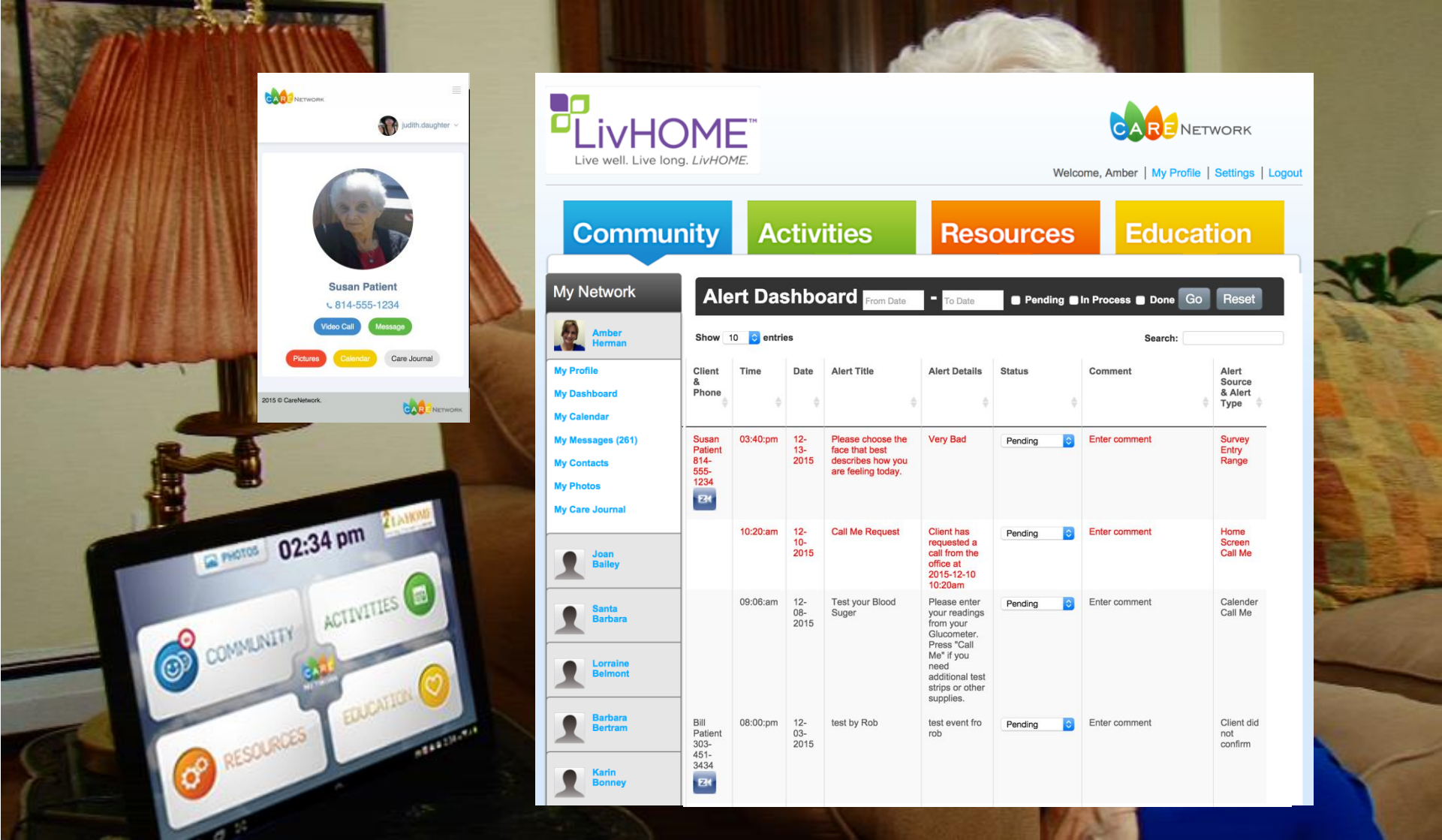


Evolved Service Model



Meet Jeanne





Kiosk Mobile Dashboard



CARE NETWORK

Kiosk



Kiosk

BACK

Patient Health

Please choose the face that best describes how you are feeling today.



QUESTION 1 OF 1

DONE >

CARE
NETWORK



12:10 PM



Show 10 entries

Search:

Client & Phone	Time	Date	Alert Title	Alert Details	Status	Comment	Alert Source & Alert Type
Susan Patient 814-555-1234	03:40:pm	12-13-2015	Please choose the face that best describes how you are feeling today.	Very Bad	Pending	Enter comment	Survey Entry Range
	10:20:am	12-10-2015	Call Me Request	Client has requested a call from the office at 2015-12-10 10:20am	Pending	Enter comment	Home Screen Call Me
	09:06			Please enter your readings from your Glucometer. Press "Call Me" if you need additional test strips or other supplies.	Pending	Enter comment	Calender Call Me
Bill Patient 303-451-3434	08:00:pm	12-03-2015	test by Rob	test event fro rob	Pending	Enter comment	Client did not confirm

Client Status Alert



1-Click Video Call

CALL ME

01:47 pm



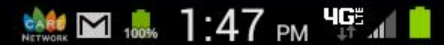
CARE Network



Diane Nurse calling..

Accept

Decline



CALL ME

01:47 pm



Mute Stop Video Invite Manage Participants Share Screen Chat Record End Meeting



NETWORK 100% 1:47 PM 4G LTE

My Network



Diane Nurse

My Profile

My Dashboard

My Calendar

My Messages (90)

My Contacts

My Photos

My Care Journal



Cathy Client



Susan Patient



Harold Patient



Bill Patient



Ivan Radic



Howard Valley



Rita Valley

Member Search

Alert Dashboard

From Date

To Date

Pending

In Process

Done

Go

Show 10 entries

Search:

Client & Phone	Office	Time	Date	Alert Title	Alert Details	Status	Comment	Alert Source & Alert Type
Susan Patient 814-555-1234	FirstPlaceAZ						diane.nurse's test comment	Tablet Offline
Cathy Client	FirstPlaceAZ						diane.nurse's test comment	Tablet Offline
Susan Patient 814-555-1234	FirstPlaceAZ	10:05:am	06/13/16	test Alert Sount	I am testing the message alert sound.	Pending	diane.nurse's test comment	Message Call Me
	FirstPlaceAZ	07:17:pm	06/08/16	Hi mom	Have a cigar	Pending	diane.nurse's test comment	Message Call Me
Howard Valley		05:26:pm	12/03/15	CLIENT DID NOT CONFIRM ALERT TESTING		Pending	diane.nurse's test comment	Client did not confirm
Harold Patient 123-456-7890		06:26:pm	12/03/15	CLIENT DID NOT CONFIRM ALERT TESTING		Pending	diane.nurse's test comment	Client did not confirm
Rita Valley 623-333-4444		05:56:am	12/04/15	CLIENT DID NOT CONFIRM ALERT TESTING		Pending	diane.nurse's test comment	Client did not confirm

Alert Status ✕

Select from the pick list

The care manager was notified of the client's survey response. They will contact the client directly today.

Save





Desiree White



Roger Zimmerman

His Profile

His Dashboard

His Calendar

His Messages (13)

His Contacts

His Photos

His Surveys

His Care Journal



Isak Boruchin



Lillian Bosch



Elaine Gentile



Josephine Gouveia



Paul Hagerdorn



Inez Holmes



Barbara Howell



Burnetta Hunter



Jean

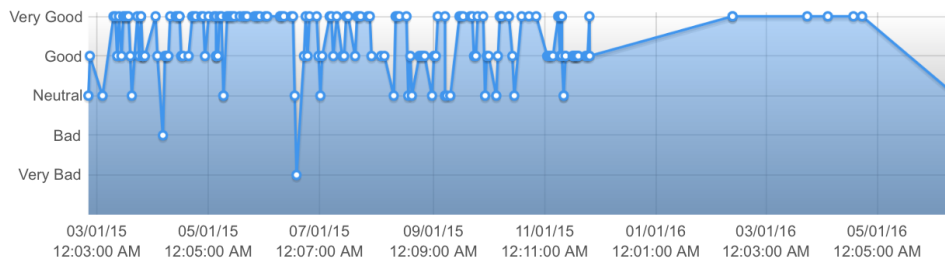
Today's Activities

Care Journal Updates	1	Medication Reminder	2
Uploaded Photos	0	Confirmed Response	2
Completed Surveys	0	Call-Me Response	0
Message Updates	0	Event Expired Response	0
Alert Sent	2		

Latest Surveys

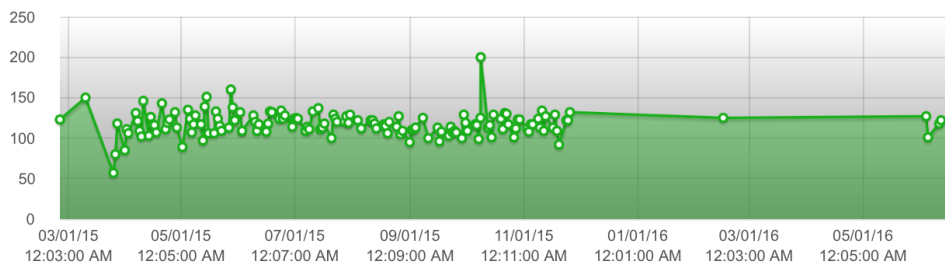
How are you today?

1. Please choose the face that best describes how you are feeling today.

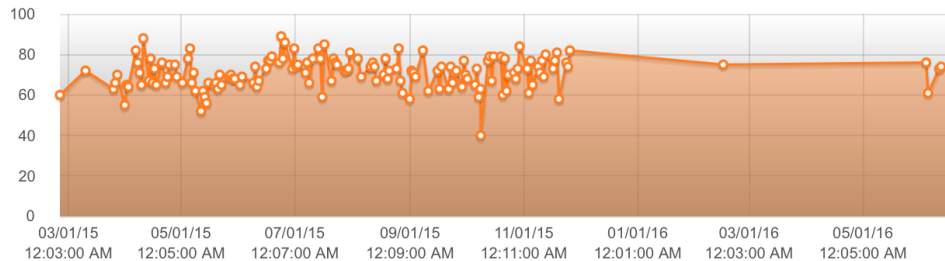


Enter Your Blood Pressure

1. Enter your blood pressure...first entry of the higher number



2. Enter your blood pressure... second entry of the lower number





judith.daughter ▾



Susan Patient

☎ 814-555-1234

Video Call

Message

Pictures

Calendar

Care Journal

Care Management 2.0 allows for:

- 24/7 active remote care
- enhanced communications with clients and families in a HIPAA protected format.
- real data in real time to avoid crises
- less windshield time, allowing for more touches
- expanded team approach with the use of triage staff

Benefits

Client

- Keeps them better connected with family and Care Team
- Helps reduce preventable hospital readmissions
- Helps client stay on top of important tasks

Family

- Feel more “in the know”
- More connected with senior / LH staff
- Enhances relationship with senior



<Connect>

Powered by



The Future: The Road Ahead



Questions / Discussion



Thank You



Steven Barlam, MSW, LCSW, CMC

*Past President, National Association of Professional Geriatric Care Managers, and
Western Region Chapter, NAPGCM*

Chief Professional Officer, Co-Founder
LivHOME – In Practice Since 1989 / LivHOME founded in 1999

Offices throughout CA, and in IL and TX

323.932.1310

sbarlam@livhome.com

www.livhome.com

AGING^{2.0} LOCAL

ORANGE COUNTY, CA

Accelerating innovation to improve the lives
of older adults around the world.

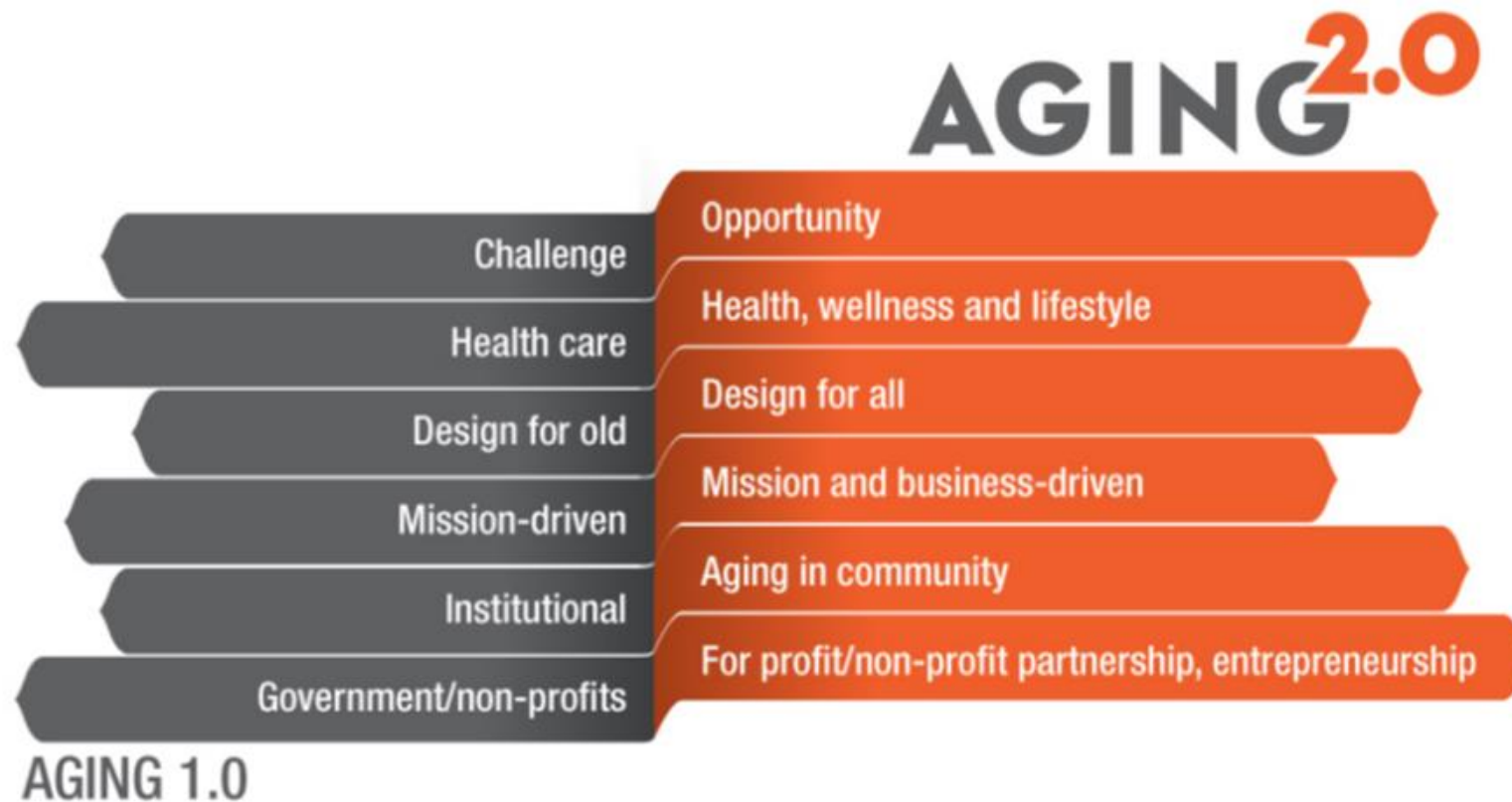


@A2OrangeCounty

AGING^{2.0}

MISSION

AGING2.0 IS SUPPORTING INNOVATORS TAKING ON THE BIGGEST CHALLENGES AND OPPORTUNITIES IN AGING



- **BUILDING COMMUNITY**

- Chapters
- Global Startup Search

- **CONVENING EVENTS**

- Local Events
- Regional Summits
- Startup Bootcamps
- OPTIMIZE Conference

- **DRIVING COLLABORATION**

- Alliance + Leaders Circle
- Grand Challenges

LOCAL CHAPTERS

- Volunteer-run groups throughout the world
- Building local ecosystems of innovation
- Strengthening Aging2.0 worldwide
- Sharing best practices and insights
- 150+ local events



REGIONAL SUMMITS + STARTUP BOOTCAMPS

- One-day Startup Bootcamp
- One-day conference style Summit
- Regional focus
- EUROPE - May 23-24
- AMERICAS - June 20-21
- ASIA-PACIFIC - Mid-October



AGING2.0 OPTIMIZE CONFERENCE

- November 14-15, 2017 in San Francisco
- 1,000+ attendees
- Inspiring keynotes, expert panels and practical educational sessions
- Leading technology exhibits with ample networking
- Global Startup Search Finals



ALLIANCE + LEADERS CIRCLE

- Membership Community
- 140+ Corporate Members
- Access to solutions and prospective partners on a neutral platform
- Collaborate with peers to de-risk strategies and investments
- Knowledge from the collective intelligence of innovators in aging
- Branding as an innovative organization across a global network



GRAND CHALLENGES

- New content-driven initiative from Aging2.0
- Aim to move from technologies to solutions
- Challenges are defining all of the Aging2.0 programs

A graphic with a gradient background from yellow to green to blue. On the left is a white spiral logo. To its right, the text 'AGING^{2.0} GRAND CHALLENGES' is displayed in white. Further right, a list of 12 challenges is presented in two columns, each preceded by a white bullet point.

AGING^{2.0} GRAND CHALLENGES

- Care Coordination
- Care Operations / Staffing
- Cognitive Impairment
- Daily Living
- End of Life
- Engagement / Purpose
- Family Caregiving
- Financial Security
- Livable Communities
- Medication Mgmt.
- Mobility / Movement
- Remote Care Delivery

The background features a large teal-to-dark-blue gradient on the left side, transitioning into a dark blue curved shape on the right. At the bottom right, there are overlapping geometric shapes in shades of orange and red.

GET INVOLVED

GET INVOLVED

- Join or start an Aging2.0 Chapter
- Join the Alliance or Leaders Circle
- Attend, sponsor or exhibit at an event
 - Local events
 - Regional Summits + Bootcamps
 - OPTIMIZE
- Follow Aging2.0 on social media + subscribe to our newsletter





UCI CALIT2 | California Institute
for Telecommunications
and Information Technology

The logo features the word "AGING" in large, bold, dark grey letters. The "2.0" is in a smaller, bold, orange font, positioned to the right of "AGING". Below "AGING" is the word "GLOBAL" in a smaller, dark grey font. Below "GLOBAL" is the word "STARTUP" in a bold, orange font. Below "STARTUP" is the word "SEARCH" in a smaller, dark grey font. The entire text is overlaid on a light grey world map. The background of the slide has a decorative orange and red geometric pattern at the top and bottom.

AGING^{2.0}

GLOBAL **STARTUP** SEARCH

The Aging2.0 Global Startup Search is an annual program designed to searching the world for the best aging-focused startups.

2017 Global Startup Search Finalists



2017 Global Startup Search Winner





Enhancing the Aging Experience



Purpose: to prepare Orange County for the growing numbers of older residents and the issues they face.

Strategy: to bring together cities, the county, non-profits, foundations, and corporate entities to evaluate the issues faced by seniors and to create a structure to address those issues.

www.ocagingplan.com

Leadership Council Members



Advocacy. Action. Answers on Aging.



OC Senior
Citizens
Advisory



Participating Cities





www.iris-oc.com



THE IRIS-OC EXPERIENCE

Content site



Social network



Local resource listing



Forums and groups



Event organizer

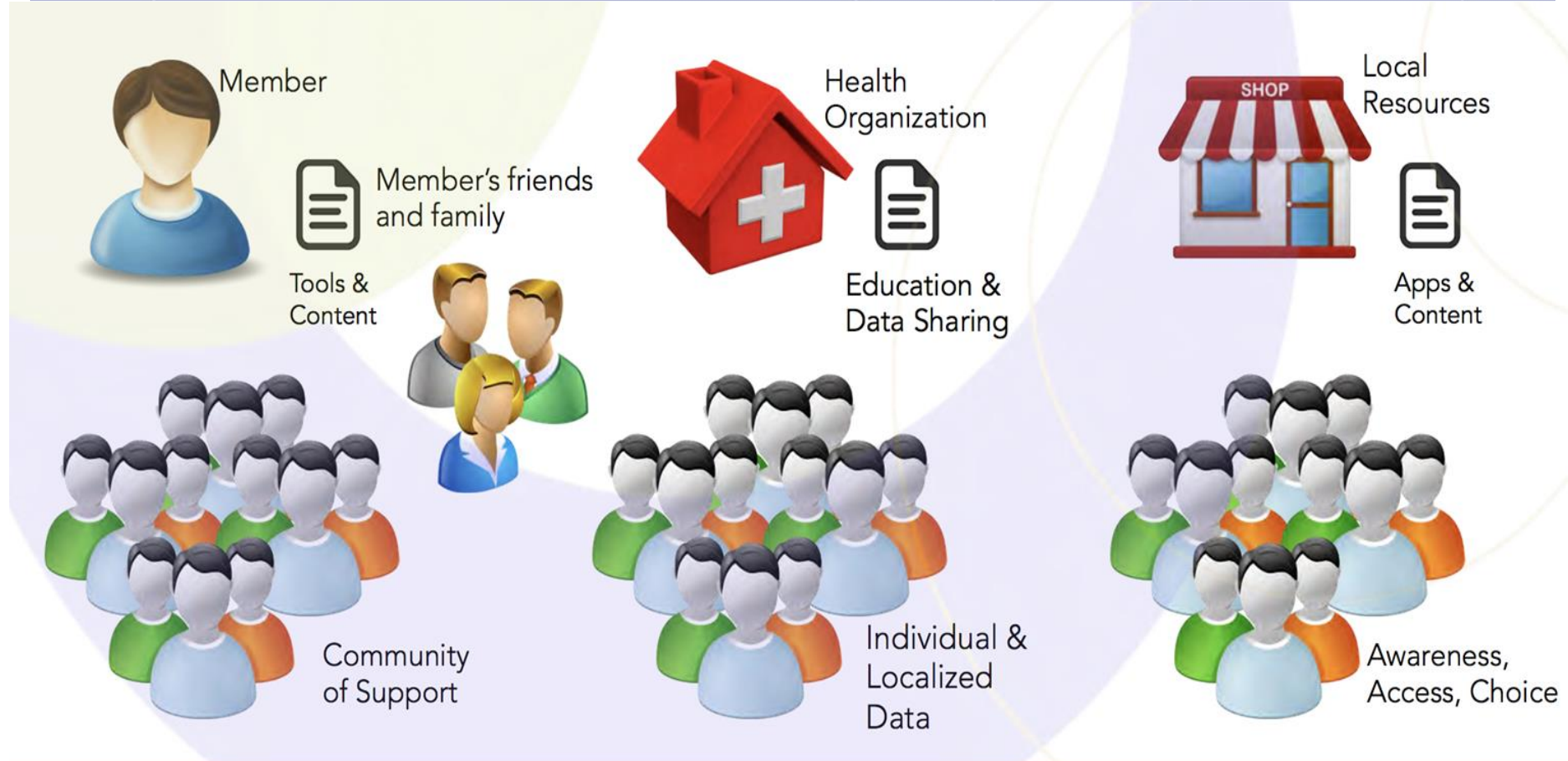



Personal data vault



Full suite of digital connectivity products at a single location

Empowered by Resources, Personal Tools, Community Connections





Get Involved in the Aging2.0 Orange County Chapter

- Follow us on Social Media
Twitter: [@Aging20](#) [@A2OrangeCounty](#)
 - Sign up for our NEWSLETTER
www.aging2.com/orange-county/
 - Send us an EMAIL
orangecounty@aging2.com
 - JOIN us for our Summer Series! Details to come!
- 