

Embracing Change: Reverse Mortgages and AI

Explore the dynamic intersection of Reverse Mortgages and Artificial Intelligence

Byron G. Torres



Besides a Joke writer.... Let's talk about what AI is NOT

Byron G. Torres 10/25/2023

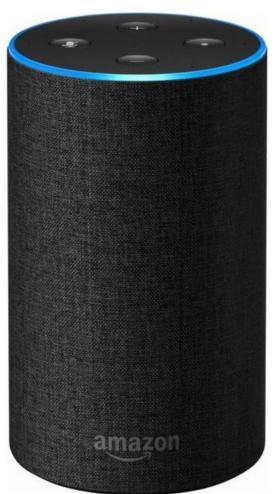


Dispelling the myths of AI

Al is not a menacing robot set on world domination.

It's Not a World Conqueror - Understand AI's role in our lives and businesses as a powerful ally, not a threat.





You're Already Using Ai

AI: At the Heart of Siri and Alexa

AI is the driving force behind Siri and Alexa, enhancing user experiences and enabling voice-activated technology. These virtual assistants leverage cutting-edge artificial intelligence to understand and respond to user queries.



Knowledge + Ability To Explain

Reverse Mortgage Expert



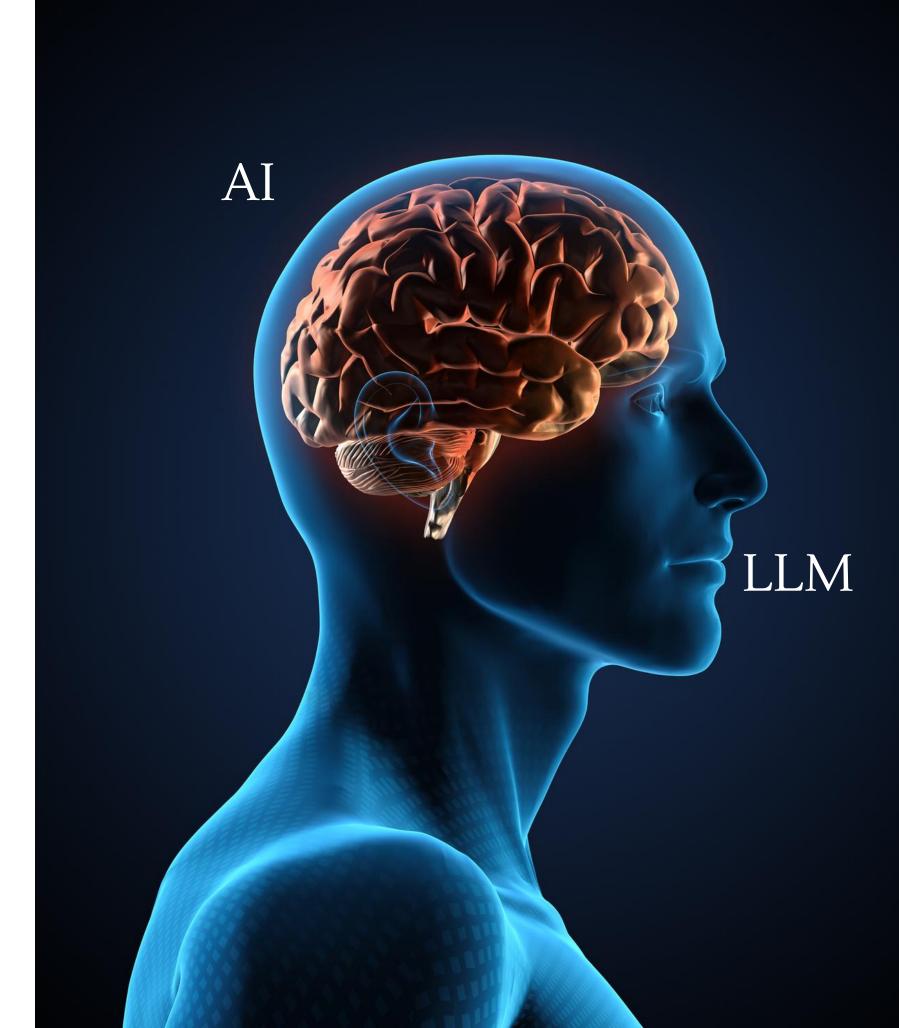
AI Explained

LLM: Language Models

An LLM, or Language Model, is a highly advanced text processor. It's like an incredibly knowledgeable language expert, having read an extensive library of texts from the internet and books. This knowledge allows it to predict what words or phrases typically come next in a given sentence, making it proficient at generating human-like text.

AI: Artificial Intelligence

AI, or Artificial Intelligence, encompasses systems that can mimic human thought processes. These systems can adapt, learn, and make decisions. They're used in various applications, from voice assistants like Siri to complex problem-solving algorithms.



To be fair to AI as a bad joke writer If we trained AI to be a comedian

- Stand up specials
- Different Genres
- What got laughs
- What didn't get laughs
- World events at the time
- Audience Makeup





This Is Why Hollywood Writers Are Shook

Good data in Amazing Output

The fear is that AI systems, such as ChatGPT, could analyze successful show scripts and produce dialogue that matches or surpasses the quality of human-written dialogue.



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I knew we would be obsolete within 3 years







We provide simple solutions within complex industries



Political, Legal & Mortgage

Ron Klein

Grandfather of Possibilities

- inventor of the Magnetic Strip on the Credit Card
- Credit Card Validity Checking System
- Developer of computerized systems for Real Estate (MLS)

 Multiple Listing Services
- Voice Response for the Banking Industry and BOND
 Quotation and Trade Information for the New York Stock
 Exchange

"It wasn't an invention as much as it was a repackaging of a process and technology that already existed"



Reverse Mortgage

How can Al shape Reverse Mortgages?

- Complex Product
- Low Tech Clientele
- Long Conversion
- Heavily Regulated



Reverse Mortgage

How Can Al Help?

- Simplify Process
- Anyone Can Use it
- Shorten Sales Cycle Through Education
- Easier to digest guidelines
- Marketing Guidelines





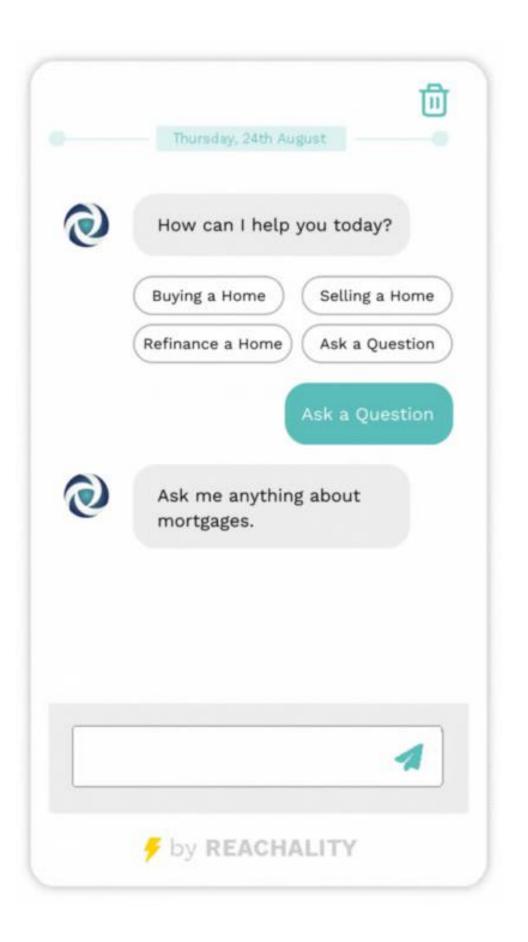
Solve Obvious Problems

Better Serve Borrowers B2B

- Faster Answers To Brokers AEs (In Multiple Languages)
 - By creating a robust knowledge base that uses conversational AI with data we train it on

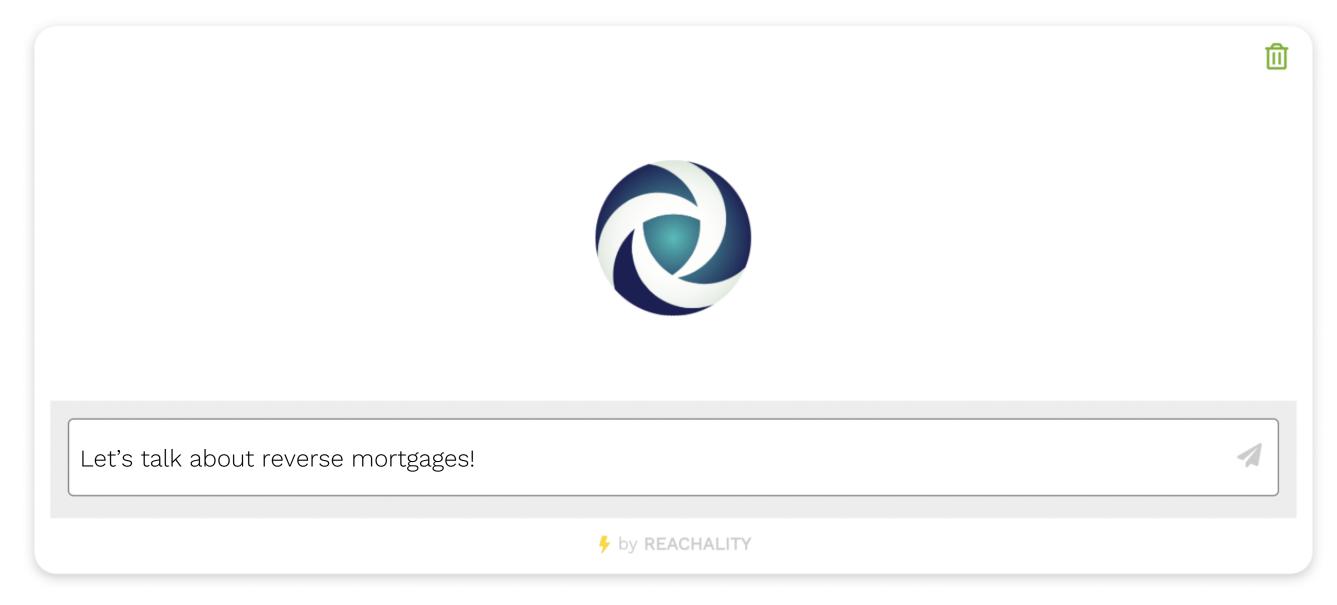
B₂C

- 24/7 Conversational AI Agent
 - Answers Questions (Simple and Advanced)
 - Multilingual
 - Prequaifies Leads
 - Live Agent Handoff





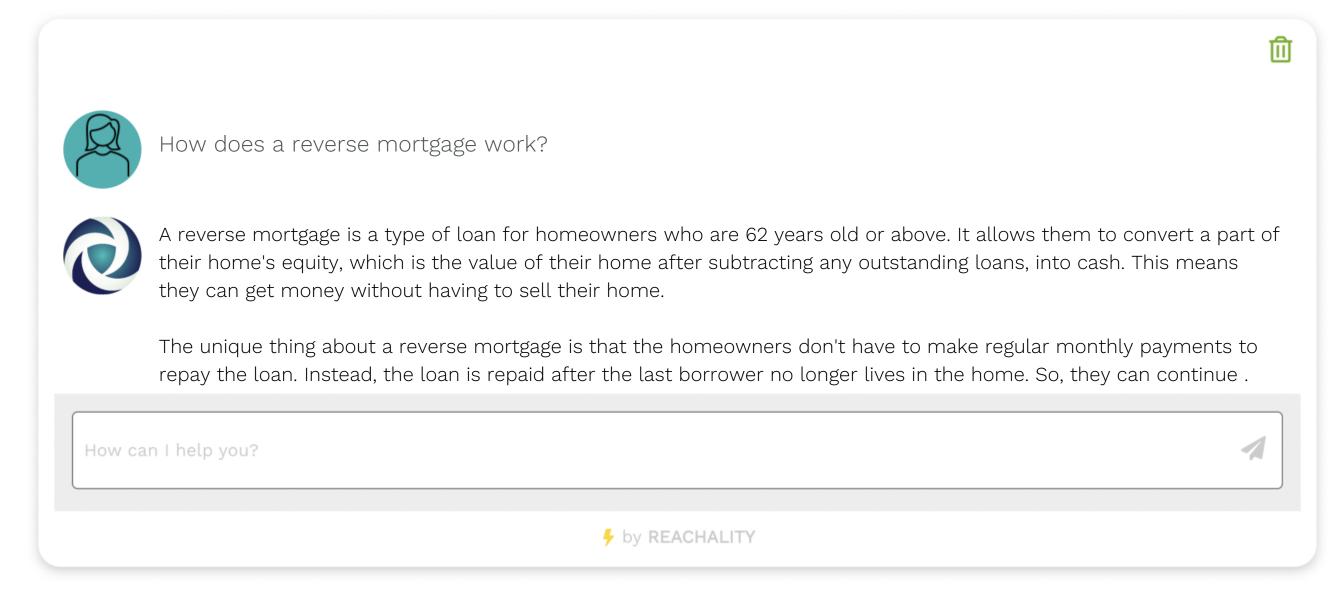
REACHALITY Guideline Engine



Simple Interface



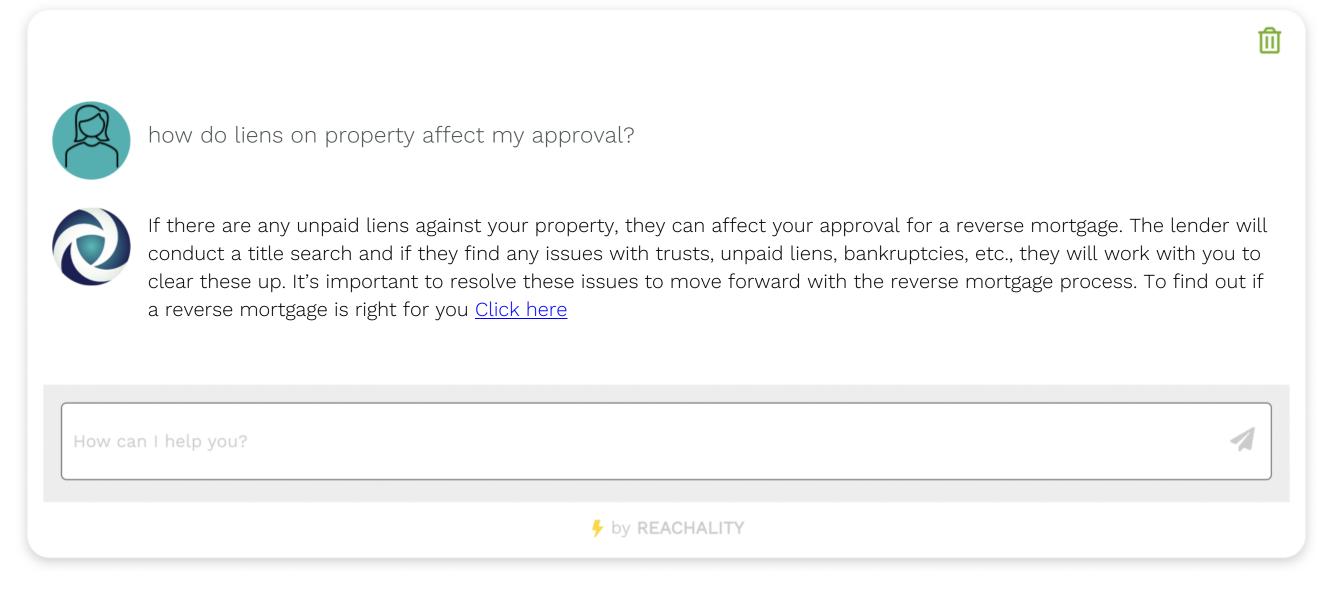
Guideline Engine



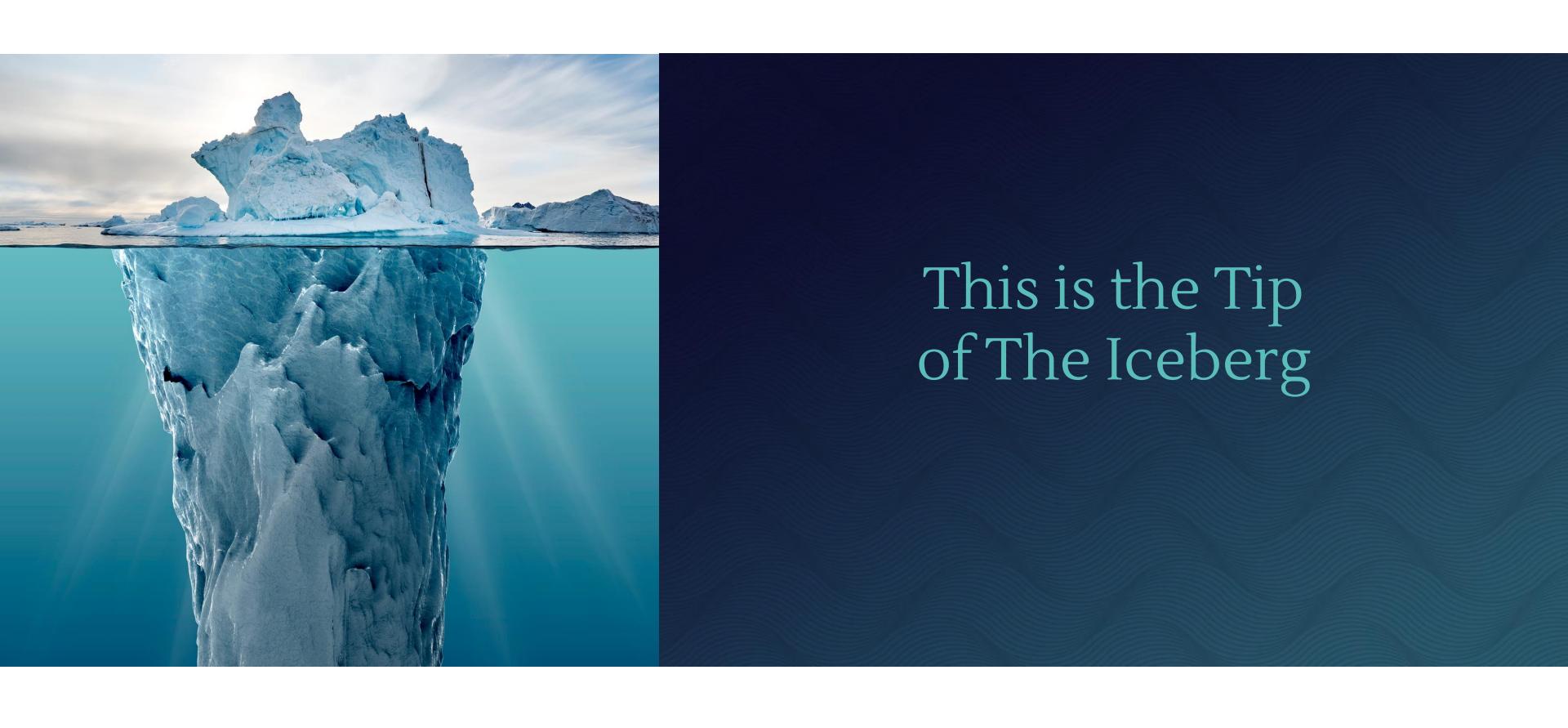
Basic Questions



Guideline Engine



Advanced Questions





Al Can and Will Help You Solve Problems In Your Business

Things You Might Not Know
Are Problems



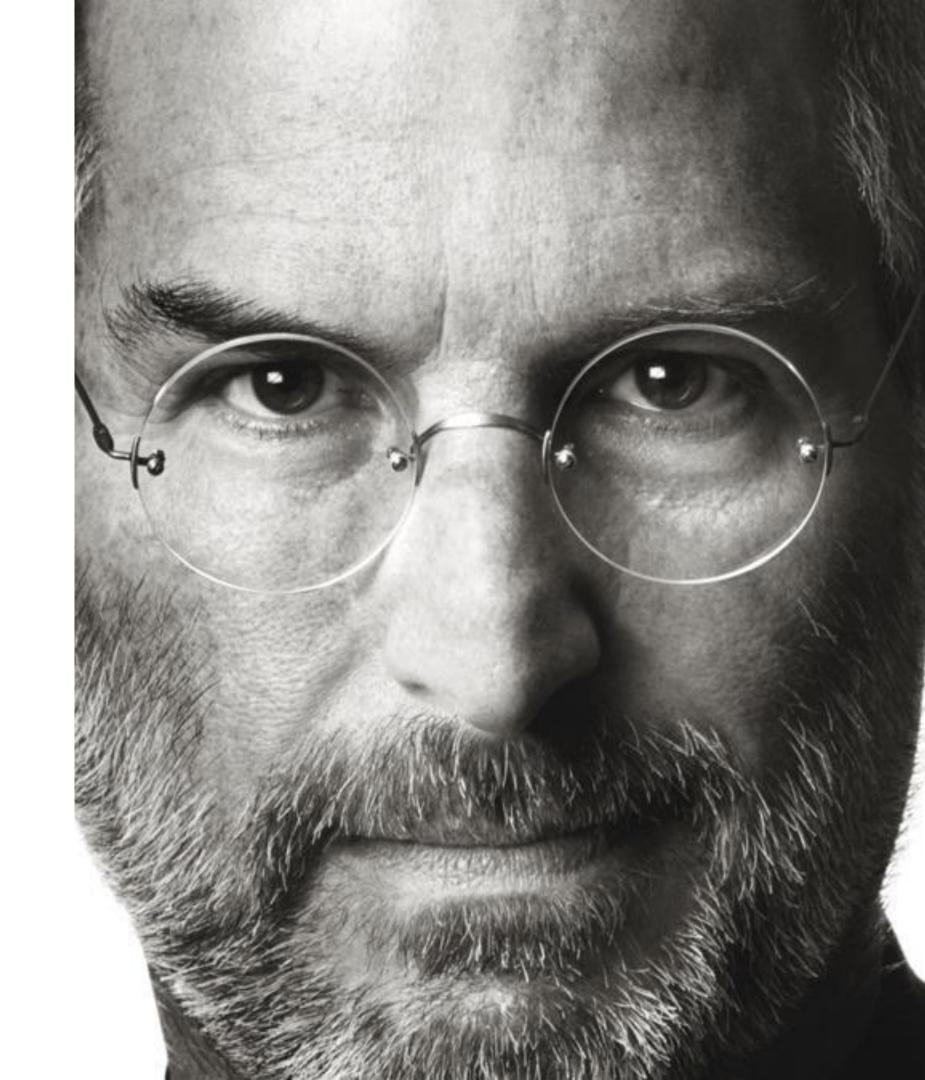
The Fuure of AI in Mortgages

Funding Times (Education)
Underwriting
Origination
LOS Integration
Post Close Education

"AI, like automation, doesn't eliminate people. It simply changes the nature of our jobs. It makes new jobs possible."

"Stay Hungry and Stay Foolish"

Steve Jobs





Thank You

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